

Please check the examination details below before entering your candidate information

Candidate surname					Other names					
Pearson BTEC Level 3 Nationals Extended Certificate	Centre Number					Learner Registration Number				
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Wednesday 22 May 2019										
Morning (Time: 1 hour 30 minutes)					Paper Reference 31491H					
Health and Social Care										
Unit 2: Working in Health and Social Care										
You do not need any other materials.								Total Marks		

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and learner registration number.
- Answer **all** questions.
- Answer the questions in the spaces provided
– *there may be more space than you need.*

Information

- The total mark for this paper is 80.
- The marks for **each** question are shown in brackets
– *use this as a guide as to how much time to spend on each question.*

Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ►

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SECTION A

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario 1: Ill Health

Jason is being treated for mouth cancer in hospital. Following surgery to remove a tumour from his tongue, Jason has eating and communication difficulties.

He gets very frustrated when he cannot make himself understood.

- 1 (a) The NHS (National Health Service) hospital services are provided by the public sector.

State the other **two** sectors providing health and social care services.

(2)

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Jason has been provided with an advocate.

(b) Describe **two** ways an advocate could support Jason.

(4)

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(c) Explain the responsibilities of a healthcare assistant who cares for Jason.

(6)

(d) Discuss barriers that could affect Jason's ongoing care.

(8)

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(Total for Question 1 = 20 marks)

SECTION B

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario 2: Learning Disability

Nicky is 18 years old. She has a learning disability.

Nicky attends a day centre that provides care and support for adults with learning disabilities.

Nicky can communicate verbally. However, she struggles to explain her needs.

Nicky lives at home with her parents.

- 2 (a) State **two** health and social care professionals who could support Nicky's communication issues.

(2)

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- (b) Describe **two** anti-discriminatory responsibilities that health and social care workers have in their work with Nicky.

(4)

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(c) Explain how Nicky is kept safe when she is at the day centre.

(6)

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(d) Discuss how the multidisciplinary team (MDT) working with Nicky could empower her.

(8)

(Total for Question 2 = 20 marks)

SECTION C

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario 3: Physical/Sensory Disabilities

Juan is 35 years old. He has had mobility problems for 10 years and uses a wheelchair.

Juan lives alone and maintains an independent life with the help of Rose. Rose is a domiciliary carer who visits Juan's home several times a week.

He communicates regularly with friends by using social media.

- 3 (a) State **two** ways organisations could represent the interests of service users like Juan. (2)

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Juan has regular appointments with an occupational therapist.

(b) Describe **two** responsibilities of an occupational therapist supporting Juan.

(4)

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Juan's domiciliary care services are to be inspected.

(c) Explain how services are improved by inspection.

(6)

(d) Discuss how Rose's employer can make sure she is kept safe when she is at work.

(8)

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(Total for Question 3 = 20 marks)

SECTION D

Answer ALL questions. Write your answers in the spaces provided.

Case Study Scenario 4: Age-related Needs

You are on a work experience placement on a children's ward at the local hospital. Your supervisor is a healthcare assistant.

The children are aged from one to eight years. One of the children, Josie aged eight, is giving cause for concern. Social services have been involved with the family since her older sister, Megan, was born.

- 4 (a) State **two** work-related skills required by a healthcare assistant.

(2)

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- (b) Describe the role of the midwife and the social worker who supported Josie's mother when she was pregnant.

(4)

Midwife

Social worker

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(c) Explain how staff working practices could affect the children on the ward.

(6)

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(d) Discuss how the hospital staff can ensure information relating to Josie remains confidential.

(8)

(Total for Question 4 = 20 marks)

TOTAL FOR PAPER = 80 MARKS

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